

MICHAEL CHEGE

IT TECHNICIAN

CONTACT

+254 743141204
mikechege171@gmail.com
Kiambu, Limuru
www.itsmikepage.tech

SKILLS

- Project Management
- Public Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Critical Thinking

LANGUAGES

- English (Fluent)
- Swahili (Fluent)

REFERENCE

Anthony Chege

Bobtech Engineers / CEO
Phone: 0723424215
Email : chegeanthony@gmail.com

Joel Ndungu

Advacom Limited / CEO
Phone: 0721855031
Email : joelNdungu@gmail.com



PROFILE

Results-oriented IT Technician with over three years of hands-on experience in networking, CCTV installation and configuration, and technical support. Strong practical background in diagnosing and resolving hardware, software, and connectivity issues. Complemented by foundational software engineering training gained through structured online coursework. Demonstrates strong problem-solving capability, attention to detail, and the ability to work independently or in team-based environments.



WORK EXPERIENCE

BOBTECH ENGINEERS 2023 - PRESENT IT TECHNICIAN

- Install, configure, and maintain wired and wireless network infrastructure.
- Performed troubleshooting of network connectivity issues.
- Installed and configured CCTV systems, including camera placement, cabling, NVR/DVR setup, and remote access.
- Conducted routine maintenance and system health checks on IT equipment.
- Provided end-user technical support for hardware, software, and network issues.
- Documented configurations, procedures, and troubleshooting steps.

Advacom Limited 2023 - 2025 Shop Attendant

- Delivered daily customer service, assisting clients with product selection and inquiries.
- Managed stock receiving, shelving, labeling, and basic inventory control.
- Maintained store cleanliness, organization, and product presentation standards.
- Resolved customer concerns professionally and escalated issues when necessary.
- Demonstrated reliability, punctuality, and teamwork in a fast-paced retail environment



EDUCATION

Kenya Certificate Of Secondary Education 2017 - 2020 Ngenia High School GPA: 4.0

Software Engineering 2023 - 2024 Alx Africa Backend Engineering